

THREE HUNDRED

FRONT STREET WEST

Your Guide to Moving In

TRIDEL
BUILT FOR LIFE

At Tridel, we understand that you're moving more than just your "stuff". You're moving you. And that involves a great deal. We've helped thousands of people move into their new homes with ease. While it's exciting, we also appreciate that it's a lot of work. So remember, we're here to help and we hope this is a good start.

Once again, congratulations and welcome to your new home. Welcome to Tridel.

Helpful Documents and Other Links

Below are links to documents that outline important information as well as things you need to take care of at least two weeks before your moving date.

[Your Homeowner Orientation - What to Expect](#)

[Del Condominium Rental - Help Manage or Rent Your Home](#)

[Top 10 Items to Take Care of Before your Move](#)

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Home Orientation

Allow me to introduce myself.
Your new home.

The logo for Tridel, featuring the word "TRIDEL" in a bold, white, sans-serif font, with a stylized triangle above the letter 'I'. Below it, the phrase "BUILT FOR LIFE" is written in a smaller, white, sans-serif font. The entire logo is set against a solid red rectangular background.

At Tridel, we have the privilege of witnessing the burst of “new home pride” every day, and it’s something that we never take for granted. We want the first time you see your home to be the best experience possible. We’ve created your Homeowner Orientation to be just that. We’ll be calling you soon to schedule yours.

What is it?

Your Home Orientation is an incredible introduction to your new home and community. You’ll have the first walk through of your home and tour all the amenity spaces of your condominium. Take advantage of the opportunity to meet your Del Property Management team before your move in and learn how to navigate the condo lifestyle - from booking your party room to easy recycling practices.

When it is?

Your Orientation typically takes place 1 month before your occupancy date (and no later than one week before) and lasts between one to two hours. It’s scheduled during normal business hours while both Customer Care and Construction personnel are on-site. If you have a schedule that makes this difficult, we’ll arrange an after hours or weekend appointment.

The gap between your appointment and your move in date allows time for trades to correct most of the concerns that we may find. While we make every attempt to have your home complete, there are sometimes circumstances such as limited craftsmen or material delays, which delay the correction of concerns within your home.

Please note that the Orientation never occurs after you have occupied the home.

CAN'T MAKE IT? If you already know that you’ll be unable to attend your orientation, please fill out our Designation of Agent form beforehand, so that a designated person can conduct the appointment for you.

RUNNING LATE? Please call if you’re going to be late. We’ve set aside two hours for your appointment and would hate to rush a good thing. Depending on the day’s schedule we may or may not be able to accommodate you.

NEED TO RESCHEDULE? Please provide 24 hour notice if you need to reschedule. A “no show” results in Customer Care conducting the appointment on your behalf.

As a courtesy, we’ll provide a reminder phone call or email the day prior to your appointment.

Where is it?

Your Orientation will take place on site. You'll be directed to designated parking within the community or given clear direction to the lobby and concierge from street access, where a member of our Customer Care team will meet you and start your tour.

Why is it important?

There are two basic goals of your orientation.

To be sure that the physical construction of your home meets your expectations.

While we pay the utmost attention to detail and we want to get it right, a second set of eyes is always welcome. We encourage you to ensure that all of the features and finishes you've specified for your new home are correct.

To ensure that you receive the maximum performance from your home.

While the condominium lifestyle is a carefree one, there are some maintenance responsibilities that come with it. Your Orientation will demonstrate the operation and maintenance of all your homes systems including climate control and appliances. Preventative maintenance and warranty coverage will be explained as well.

Who's there?

From our end, a Tridel Customer Care Representative will conduct your orientation. Our staff has been skillfully trained in this discipline by our Warranty Supervisor.

From your end, we encourage you (rather than a designate) to personally attend this appointment. It's a bit of an intensive "workshop" on your new home with a lot of information, and for that reason we suggest only bringing one or two others to join you.

How does it work?

Your Orientation is very detailed and a clear path of communication is crucial for the successful completion of your home. While we've significantly reduced the amount of paperwork throughout the process, below is an outline of the documentation that we deem necessary in making things run as smoothly as possible.

CHECKLIST - We have an Orientation checklist to ensure that nothing is overlooked. This helps standardize our process and ensure that we haven't missed anything. Your Customer Care Representative will review this checklist at your appointment.

CCP FORM - The Certificate of Completion and Possession is required by the TARION Warranty Corporation and is necessary to close your suite. During the inspection, the warranty sticker in the CCP is removed and placed on the electrical panel in your new home. Once you've completed your inspection, you'll be asked to sign the CCP. One copy of the CCP form is for your records and another copy will be sent to TARION Warranty Corporation to activate your warranty. Please present a copy of this form to your lawyer.

HOME INSPECTION FORM - This is a written form consolidating all the details of your walkthrough that require attention. You'll be provided with a copy of this form as well for your personal records. Concerns are later reviewed and entered into our electronic database to ensure efficient correction.

HOME CARE GUIDE - This guide includes details on caring for your new home as well as manufacturer's instructional information for items such as the alarm panel & thermostat. We suggest you review it at your convenience. It can almost always save you a visit to Property Management and rectify concerns quickly and painlessly.

What can I do?

Before your visit, review your Agreement of Purchase and Sale, including the finishes and features specifications as well as any Personal Selections. We'll have a copy on hand to ensure that everything specified has been completed. Please remember to wear proper footwear (closed toe) as our visit covers the entire home, which may include areas of construction. Occasionally, some amenities may still be under construction, prohibiting access.

Who will take care of me?

Our representatives attend to warranted deficiencies submitted through written forms during the warranty period.

When will we see you again?

Our next visit after you've moved in is your Home Care and Warranty Review. This ensures that you're comfortable with all of your homes technical maintenance requirements and provides another chance to follow up on any outstanding concerns. We'll contact you to arrange this shortly after you've gotten settled.

Goodbye (for now).

We strongly emphasize the importance of this orientation. We've learned that the time and effort put towards learning how to maintain your home has extremely long term rewards. As always, we strive to provide you with good information so that you're able to make informed decisions regarding your home. We look forward to seeing you soon.

Peace of Mind.

Del Condominium Rental



Recently, many of our customers have been asking a number of questions about how they can manage their suite during Interim Closing and before Final Closing, when they actually take ownership or "title" of their home.

As you are aware from your Agreement of Purchase & Sale, customers potentially interested in renting their suite are unable to do so until after Final Closing. However, as a result of our customer's feedback, I would like to introduce you to Del Condominium Rentals(DCR); our sister company focused specifically on providing you the opportunity to begin renting your suite earlier, right from Interim Closing.

DCR – a proud member of the Tridel Group of Companies - is the leader in the condominium rental industry; with over 1,400 suites across the GTA in their portfolio and over 20 years experience.

While DCR is required for every customer who will be renting their suite during the Interim Occupancy period, their success allows them to maintain a relationship long after we complete the community. Their focus is to maintain the investment asset by providing the following services:

- Marketing and advertising of your suite
- Tenant Screening
- Maintenance and Repair
- Accounting
- Insurance Coverage
- Compliance Enforcement
- Revenue Retrieval



In addition, DCR will maintain a coordinated presence on-site at Ventus with staffing and a rental model suite for viewing. A dedicated team of employees will work hard to ensure that you receive a maximum return on your investment. When you partner with DCR you are providing yourself the opportunity to have a stress free investment experience. Now that's Peace of Mind.

We have started communicating with interested residents for 300 Front and with occupancy starting in less than 90 days, we urge you to call DCR now so you can provide yourself the maximum opportunity to begin realizing a return right from Interim Closing.

To learn more about DCR and how to join the Del Condominium Rentals Management Program, you can call Kimberley Hayman at 416.558.9034 or email kim@delrentals.com or visit their website at www.delrentals.com.

Top 10

Before you move in “to do” list.

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1. Ensure that you've booked the elevator for your move with your 300 Front Property Management Team at 647.748.3455 or via email at 300front.pm@delcondo.com.
 2. Contact moving company and arrange for a scheduled date and time
 3. Order moving supplies, if you'd like to start prepacking some items on your own
Typically it takes about 8 hours to pack a three bedroom house, so allow yourself an extended amount of time, if you pursue this task on your own.
 4. Arrange for storage or sale of unnecessary items that you decide not to bring to your new home
 5. Notify Canada Post of your change of address
Permanent address change within Canada for 6 months is approx. \$30 (plus applicable taxes). This service forwards your mail to a new address for a six month period.
 6. Notification of your change of address to the following:

√Doctor / Dentist	√Bank	√Work	√Memberships
√Lawyer	√Schools	√Credit Cards	√Fitness Institutions
√Accountant	√Veterinarian	√Family / Friends	√Daycare
 7. Change your address on your (1) driver's license, (2) vehicle registration and (3) OHIP
These changes may be done online at a Service Ontario Kiosk
- The Ministry of Transportation regulates that you notify them of your move within six days of changing your address. The Ministry of Health advises that failure to notify them of your new address may affect your health coverage.
8. Change your address for any magazine or newspaper subscriptions
 9. Disconnection of existing alarm company servicing
 10. Disconnect and reconnect utilities to your new home address
Please note that your lawyer will receive all required documents to initiate your utilities at Ventus as they are separately metered.

Your Checklist for Moving

Send change to address to:

Utilities:	Electric	Gas
Water	Telephone	Fuel
Professional Services:	Doctor	Dentist
Chartered Accountant	Lawyer	Broker
Publications:	Newspapers	Magazines
Established Business Accounts:	Dry Cleaner / Laundry Service	Drug Store
Diaper Service	Water Softener Service	Credit Cards
Government & Public Offices:	Provincial Motor Vehicle Office	Social Insurance Number Administration
Post Office		
Insurance:	Life Insurance	Automobile Insurance
Home Insurance	Health Insurance	Other
Miscellaneous:	Relatives & Friends	Organizations & Clubs
School(s)	Landlord if you are a tenant	Tenants, if you are a landlord
Church		

Before the Move:

Empty Freezer	Defrost freezer & refrigerator	Remember cable TV arrangements
Clean rugs or clothing		
Order Final Reading of:	Gas / Oil	Electric
	Water	Heating fuel
Discontinue Service on:	Route deliveries	Cleaning
	Safety deposit box	Telephone
Plan for transporting pets	Arrange for child care if required	

Your Checklist for Moving

Out of Town Purchasers



Let a close friend or relative know your route and schedule. Transfer insurance on household goods and personal possessions to ensure coverage enroute. If your car or other possessions are not paid for, notify creditors and obtain permission to take property out of province. Have your appliances serviced for the trip. Notify the school about the intended move. Gather records or have transcripts forwarded. Obtain.

Medical	Medical prescriptions	Birth / baptism records
Dental records	Inoculation records	Eyeglass prescriptions

Gather professional recommendations for new location, and return all borrowed books, etc.

Survival Kit for Moving Day

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Set aside the items that you may need immediately upon arrival at your new home. Pack all these items separately and mark the boxes by content.

Cleaning Supplies:	Detergent	Kitchen Cleanser
Dish towels	Paper towels	Dish cloth
Steel wool pads	Sponge	Glass cleaner
Food:	Drinks	Snacks
Kitchen Supplies:	Plastic wrap	Trash bags
Aluminum foil	Paper plates, cups, napkins	Plastic knives, forks, spoons
Plastic pitcher	Small saucepan	Serving spoons
Tea kettle		
Children:	Video	Colouring books & crayons
Favourite toys	Books	Puzzles
Blanket		
Bathroom:	Razor	Facial tissue
Toilet tissue	Bath towel	Shower curtain
Face cloth	Soap	First-aid-kit
Asprin		
Miscellaneous:	Tool box	Several light bulbs
Flashlight	Extra batteries	String or twine
Old newspaper	Laundry detergent	Local phone book

Change your Address with Service Canada

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The Ministry of Transportation regulates that you notify them of your move within six days of changing your address.

The Ministry of Health advises that failure to notify them of your new address may affect your health coverage.

Ministry Locations

In person:

Unit 150, 33 Victoria Street
Toronto, ON
Hours: 9:00 am to 5:00 pm Mon - Wed & Fri
9:00 am to 7:00 pm Thursday
9:00 am to 1:00 pm Saturday



College Park Lower Level,
777 Bay Street, Toronto, ON
Hours: 8:00 am to 5:00 pm Mon - Wed & Fri
8:00 am to 7:00 pm Thurs



534 College Street
Toronto, ON
Hours: 9:00 am to 5:00 pm Mon - Wed & Fri
9:00 am to 7:00 pm Thursday
9:00 pm to 1:00 pm Saturday



On-line: [Service Ontario](#)

Always On. Rogers Communications

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Tridel's commitment to our customers is demonstrated throughout the homebuying journey, to ensure that our customers are settled and satisfied in their new homes.

Through long term and successful alliances, we're able to work with industry leaders toward common goals. In this circumstance, our shared goal is to make the transition into your new home as simple and enjoyable as possible. As your homebuilder, we're extremely pleased and excited to introduce our "Always On" program to you.

Quite simply, "Always On" translates into immediate availability and functionality of your home's cable and telephone, from the day you move in. An initiative clearly designed with two things in mind; our commitment to you, as well as our ability to better serve you by anticipating and meeting your needs. One less thing you have to do.

Please take some time to review the information regarding our "Always On" Program with Rogers Cable. They will familiarize you with all the products and services available to you and your family within your new home.

Once again, we share in the excitement as you prepare to move into your new home and thank you for choosing Tridel.

Should you have any questions or concerns, please feel free to contact Tridel Customer Care at 416.661.9394 or ask@tridel.com.

Sincerely,
300 Front Street Inc.

A handwritten signature in black ink, appearing to read "Danielle Feidler".

Danielle Feidler
Vice President, Customer Care

Preparing for Your Moving Day.

300 Front Lofts

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We all know that excellence is in the details. So is the successful planning of a stress free move. Here are some important details to help make it go smoothly.

- ✓ Reserve the move-in elevator as soon as you know your move-in date by contacting your Property Management Team. (We've said this before and can't say it enough.)
- ✓ To avoid disappointment, don't plan on moving the same day as your closing. It typically takes until late afternoon before all of the legal and banking documents are processed.
- ✓ Your moving elevator dimensions are: 6'10" wide X 4'4" deep X 9'6" height. The door to the moving elevator is 3'6" wide X 7' tall while the door to the moving room is 5'10" wide X 8'7". If any of your possessions are larger please contact your Property Management team before your moving day so we can investigate possible solutions.
- ✓ Professional movers should conduct an **on-site visit** at your home at 300 Front Street West to ensure that they have all necessary protection and equipment. Your moving company can contact the on-site Property Management office to coordinate their site visit.
- ✓ Moving trucks are to enter the community using the driveway located just off of John Street (See map below).
- ✓ Once you have arrived you may gain access to the moving area through the Concierge.

Your new address is: 20 John Street, Toronto, M5V 0G5

Move-in times are as follows:

Weekdays	Times (3 hr windows)
Monday through Friday	12 pm - 3 pm
	3 pm - 6 pm
	6 pm - 9 pm
Saturday, Sunday and Holidays	8 am - 11 am
	11 am - 2 pm
	2 pm - 5 pm
	5 pm - 8 pm



Move-in times are scheduled in three hour windows and structured to allow you ample time. As a courtesy to your soon-to-be-neighbour, please be sure to arrive on-time for subsequent appointments.

Preparing for Your Moving Day.

Floors 2 to 27

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- ✓ To avoid disappointment, don't plan on moving the same day as your closing. It typically takes until late afternoon before all of the legal and banking documents are processed.
- ✓ Your moving elevator dimensions are: 6'10" wide X 4'4" deep X 9'0" height. The doors open to 3'6" wide X 7'0" tall. The door to the moving room is 5'7" wide X 8'7½" tall. If any of your possessions are larger please contact your Property Management office before your moving day so we can investigate possible solutions.
- ✓ We strongly recommend that professional movers conduct an on-site visit at your home at 300 Front Street West to ensure that they have all necessary equipment. Your move in process will include the loading of a freight elevator to move your belongings to the main moving elevator. Your moving company can contact the on-site Property Management office to coordinate their site visit.
- ✓ Moving trucks are to enter the community using the driveway located just off of Front Street West (See map below).
- ✓ Once you have arrived you may gain access to the moving area through the Concierge.

Your new address is: 300 Front Street West, Toronto, ON M5V 0E9

Move-in times are as follows:

Weekdays	Times (3 hr windows)
Monday through Friday	12 pm - 3 pm
	3 pm - 6 pm
	6 pm - 9 pm
Saturday, Sunday and Holidays	8 am - 11 am
	11 am - 2 pm
	2 pm - 5 pm
	5 pm - 8 pm



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Preparing for Your Moving Day.

Floors 28 to PH

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- ✓ To avoid disappointment, don't plan on moving the same day as your closing. It typically takes until late afternoon before all of the legal and banking documents are processed.
- ✓ Your moving elevator dimensions are: 6'10" wide X 4'4" deep X 9'0" height. The doors open to 3'6" wide X 7'0" tall. The door to the moving room is 5'7" wide X 8'7½" tall. If any of your possessions are larger please contact your Property Management office before your moving day so we can investigate possible solutions.
- ✓ Professional movers should conduct an **on-site visit** at your home at 300 Front Street West to ensure that they have all necessary protection and equipment. Your moving company can contact the on-site Property Management office to coordinate their site visit.
- ✓ Moving trucks are to enter the community using the driveway located just off of Front Street West (See map below).
- ✓ Once you have arrived you may gain access to the moving area through the Concierge.

Your new address is: 300 Front Street West, Toronto, ON M5V 0E9

Move-in times are as follows:

Weekdays	Times (3 hr windows)
Monday through Friday	12 pm - 3 pm
	3 pm - 6 pm
	6 pm - 9 pm
Saturday, Sunday and Holidays	8 am - 11 am
	11 am - 2 pm
	2 pm - 5 pm
	5 pm - 8 pm



Move-in times are scheduled in three hour windows and structured to allow you ample time. As a courtesy to your soon-to-be-neighbour, please be sure to arrive on-time for subsequent appointments.

What to expect... At Your Interim Closing.

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Payments at Interim Closing.

On or before your confirmed possession date, you are to have submitted the following to the Vendor's solicitor, DelZotto, Zorzi LLP in Trust:

- √ A certified cheque for the escrow balance
- √ Certified cheque for the stub period (The Stub Period is the period between the confirmed possession date and the last day of the month following the month in which the confirmed possession date occurs)
- √ A series of 6 post dated cheques in the amount of the monthly occupancy fee, immediately following the stub period

Getting your keys.

On the actual interim closing day (your possession date), your solicitor will either go to the land registry office, or the Vendor's solicitor and present the signed documents from your interim closing package (sent approximately four to six weeks prior) and any appropriate cheques that were required.

Our solicitor will ensure that all necessary steps have been completed, and shortly after, telephone Customer Care informing them that they are now able to release the keys to your home. For this reason we strongly recommend phoning Customer Care, prior to showing up on your interim closing date to make arrangements. You will have two options for picking up your suite keys; Once released by our solicitor they can be left with your Concierge for pickup, or you can make an appointment with the Customer Care Administrator who can then go through all key package items and deficiencies reported at your HOO appointment with you.

When you arrive please be sure to have photo ID with you. You will then be provided with a key closing package containing the following:

- 2 Suite Entry Keys
- 2 Common Area Keys
- 2 Access Fobs (Building Access)
- Access Transmitters (based on number of parking spots purchased)
- Locker Keys (if applicable)
- 2 Mail Box Keys

The 24 hr grace period.

We remind you that it is your responsibility to recheck your home before moving in your contents for any unreported deficiencies which may have occurred between your Home Orientation and Possession Date. Warranty does not cover damage incurred from the move-in process or improper/neglect of home maintenance.

A 24-hour grace period is effective once keys have been picked up.

Payment of Occupancy Fees.

In a condominium environment, each homeowner is required to pay a monthly maintenance fee. Maintenance Fees are established in the 1st budget and include an estimate of income and expenses for a certain time period, typically one year, prepared by the developer.

In the event of Interim Closing (the occupancy of a proposed unit before title is received) which is typical in condominiums, the homeowner is required to pay a monthly occupancy fee, prior to final closing, which occurs after the condominium is actually registered.

Occupancy fees are prescribed by the Condominium Act of Ontario and can be likened to a monthly payment (similar to rent), payable by the homeowner, for possession of the suite prior to registration.

In recognition that interim occupancy is a partial occupancy, it is understood that not all common areas and amenities within the building will be fully completed at this time. The calculations for interim occupancy fees however are based on a formula mandated by the provincial government. They are not based on completion status of the overall community, but what is deemed fair and equitable by provincial guidelines.

Restricted elevators and moving.

At the beginning stages of occupancy, elevator space is somewhat at a premium. The functioning of elevators is staged and they are often not all necessarily functional at the time of your move-in. There is always one that is approved by the city for customer use, however it may at times be shared with on-site construction staff and trades. This is extremely temporary and improves incrementally with successive stages of completion within the building. We emphasize however, the importance of ensuring that your move is well coordinated so that everyone has safe and efficient delivery of their belongings.

We realize that you are eager to move into your new home and share in your excitement. While your home is under construction, it is possible for us to obtain partial permit for floors that are complete. As your homebuilder, we have an obligation to ensure that the health and safety of the general public, our employees, our trades and our customers is protected from potential hazards associated with occupying a building under construction.

We work extremely closely with the city in order to assist us in obtaining authorization to occupy your unfinished building, in accordance with the Ontario Building Code. The Ontario Building Code establishes standards for public health and safety, fire protection, structural sufficiency, accessibility, conservation and environmental integrity of buildings. Within the context of the above standards, the Ontario Building Code regulates the occupancy of buildings.

Prior to approving the occupancy of a building or part thereof, the building inspector will review the floor/area you have requested for occupancy. The construction of the building and the area to be occupied must comply with specific criteria for various components, including for example structural framing, fire separations, plumbing facilities and life safety systems.

Fire Alarm Testing.

Fire alarm testing may be present after you have occupied your new home, and you may have to occasionally endure the inconvenience of this noise disturbance.

While we apologize for the disturbance, we advise you that the Fire Testing is regulated by the Fire Safety Code and the Building Code. We emphasize that the short-term disruption is intended to provide you with the utmost safety and security in your new home.

The first alarm inspection is typically done in two stages.

The first stage may be time consuming as all of the devices in the building are tested (on every floor) to verify working order. The first is with our contractors verifying the life safety systems work (i.e. speakers, pull station, smoke detectors, etc.) The second inspection is with the fire department (usually a day or two after the first inspection) who walk-through the building to test and inspect the systems once again.

The first inspection also inspects the underground parking garage levels (including recreation center and amenities). Residents may expect at the minimum five inspection periods to obtain occupancy for the entire tower. The number of inspections varies on the availability of the fire department and how many floors they can inspect during their allotted time.

A typical inspection could last a week (1st stage) with alarms ringing intermittently throughout the day. Stage 2 with the fire department could last 2 to 3 days.

There will also be monthly fire testing of the common areas, as well as annual insuite fire testing with notice provided by property management.

Construction Hoist.

The hoist is a piece of high-efficiency vertical transporting equipment which is a critical component of the construction process, lifting building materials and elevating personnel at highrise construction sites. Its location is not available at the time of sale and as construction progresses is generally situated central to the building.

The hoist operation during working hours and its subsequent removal are contributing factors to noise, once you have moved in. Unfortunately, an inherent part of moving in to a vertically constructed condominium highrise, is the potential that at the time of occupancy, there may still be uncompleted work above you. Again, our goal is to educate and forewarn you of disturbances that may not have been apparent at the time of sale.



Who is Provident Energy?

Since 1985, Provident Energy has been one of the leading energy service providers in the Greater Toronto Area, specializing in the highrise multi-residential market. We have helped hundreds of condominiums in the GTA save energy and collect government incentives. Our four major divisions include:

- ▶ **Building Automation Systems & Monitoring:** we currently monitor over 150 buildings.
- ▶ **Sub-Metering & Billing:** we provide utility metering and billing services to thousands of residents.
- ▶ **LEED® & Engineering Consulting Services:** we offer consultation services for residential and commercial developers, governments, and academic institutions, specializing in LEED® services.
- ▶ **Energy Retrofits for Existing Buildings:** we offer a wide range of retrofits that are turn-key solutions: supply, installation, recycling, incentive applications, and project management by Provident Energy.



What is submetering?

Utility submetering (electricity, water, thermal) is a system that allows residents of a multi-unit property to be billed for individual consumption. This encourages conservation and energy efficiency as residents are responsible for their utilities - the more a resident consumes, the higher their bills. In addition, a submetering system allows for a utility to be purchased in bulk by the Condominium Corporation at a better price and that lower price is passed onto the residents.

- ▶ Bulk consumption bill is forwarded to the Condominium Corporation by local utilities.
- ▶ Individual meter readings are taken by Provident Energy and suites are billed accordingly.
- ▶ Money is collected and remitted to the Condominium Corporation.
- ▶ The difference between the money collected and the bulk bill makes up the common area utility consumption.



Electrical Meter



Water Meter



Thermal Meter

Electrical Metering

- ▶ Measured in kWh (kilowatt hours).
- ▶ Meter located in electrical closet in building corridor.
- ▶ Measures in-suite electricity i.e. appliances, electronics, etc.
- ▶ All meters are smart meters for Time-Of-Use rates.
- ▶ Provident Energy does not supply or generate electricity - the rates charged by Provident Energy for your electricity bill are the same rates charged by the local municipal electric utility.

Hot Water Metering

- ▶ Measured in m³ (cubic metres): 1m³ = 1000 litres
- ▶ Measures usage of hot water for showers, laundry, dishwashers, sinks, etc.
- ▶ Meter is typically located behind vanity in bathroom wall.
- ▶ The water is heated within the central plant and distributed when required by the suite.

Thermal Metering (heating/cooling)

- ▶ Measured in ekWh (equivalent kilowatt hours).
- ▶ Measures amount of heating and cooling energy consumed within each suite.
- ▶ Installed directly in fan coil unit.
- ▶ The heating and cooling is generated by the central plant and is distributed when requested by the suite.

General Billing Information

When Will I Get My First Bill?

- ▶ The billing cycle will begin approximately one month after registration of the condominium. Please note that your consumption will be billed from the start of registration, not the occupancy of your suite. For example, if you occupied in February and the building is registered in May, your first bill will arrive in June - and the bill will only have utility consumption from May to June.
- ▶ You will only receive one invoice from Provident Energy that will outline each of your utilities (electricity, hot water, thermal cooling/heat) - consumption and cost.
- ▶ All meters are read remotely - no technician will be required to access your suite meters.
- ▶ You can pay your invoice through:
 - Cheques made payable to Provident Energy Management Inc.
 - Most financial institutions (including automatic banking machines, online banking and telephone banking)
 - Pre-Authorized Payment Plan
- ▶ Once you get your first invoice, you will receive login information to view and track your suite's consumption online. Please see the side panel for sample graphs.
- ▶ How much will your first bill be? It will depend on your suite size, consumption patterns, number of residents but on average...
 - Electrical: average monthly cost \$50
 - Water: average monthly cost \$30
 - Thermal: average monthly cost \$30, varies by season

What Is E-Billing?

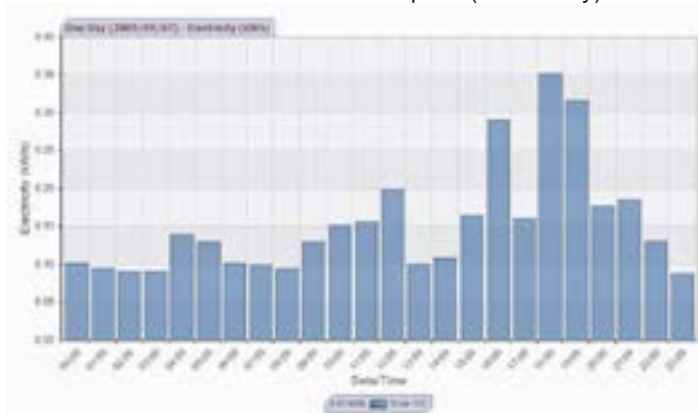
- ▶ Instead of a paper invoice, you can choose to receive your invoice through email. Signing up for e-billing allows you to view your statements online, reduce paper consumption, view your billing history for the last 3 years, and also allows you to print copies of previous bills at no extra charge.

Where Can I Get More Information?

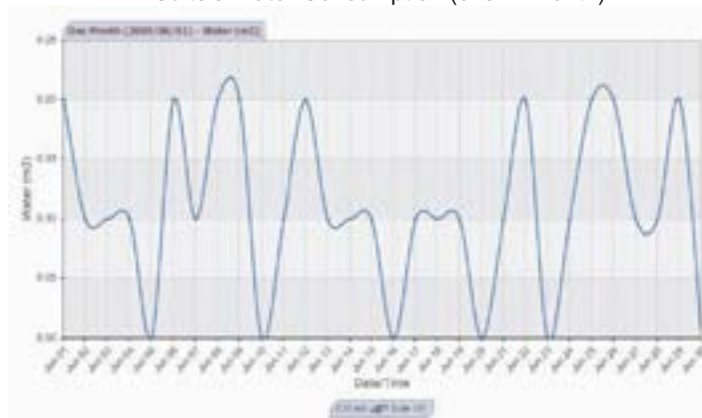
- ▶ Please visit our website, **www.pemi.com**, for more information.
- ▶ On our website, you will also find links to commonly requested forms, frequently asked questions, e-billing registration, and conservation tips for residents.
- ▶ If you required additional information, please contact our submetering billing customer service team during regular business hours at **416-736-0630** or email us at **info@pemi.com**

Sample Graphs of Individual Suite Consumption (resident's view)

Suite's Electrical Consumption (over 1 Day)



Suite's Water Consumption (over 1 Month)



Suite's Electrical Consumption (over 3 Months)



Your Neighbourhood

THREE HUNDRED FRONT STREET WEST

Beauty Salon	Blo Blow Dry Bar	626 King Street West, Toronto, ON M5V 1M7 416-703-1256
	Fluid Hair Studio & Spa	16 Blue Jays Ways, Toronto, ON M5V 3S9 416-623-0181
	Studio 180 Hair Design	626 King Street West, Toronto, ON M5V 3N5 416-598-2100
Beer Store	The Beer Store	350 Queens Quay West, Toronto, ON M5V 3A7 416-581-1677
Chiropractors	The Health Loft	47 Stewart Street, Toronto, ON M5V 2V8 647-346-2281
	King West Chiropractors Health Centre	145 King Street West, Toronto, ON M5H 1J8 416-815-9595
Coffee Shop	Second Cup	200 Front Street West, Toronto, ON M5V 3K2 416-598-1283
	Java Joe's	310 Front Street West, Toronto, ON M5V 3B5 416-599-3336
	Starbucks	529 King Street West, Toronto, ON M5V 1K4 416-596-0101
Community Centre	Harbourfront Community Centre	627 Queens Quay West, Toronto, ON M5V 3G3 416-392-1509
	Queen West Community Health Centre	168 Bathurst Street, Toronto, ON M5V 2R4 416-703-8480
Day Care	Discovering Minds	74 Bathurst Street, Toronto, ON M5V 3W3 416-504-0110
	Kids & Company	320 Front Street West, Toronto, ON M5V 3B6 416-345-1543
Dental Office	Cityview Dental	355 Bremner Blvd. Toronto, ON M5V 3V4 416-883-0070
	Waterview Dental	218 Queens Quay West, Toronto, ON M5J 2Y6 416-368-2855
Dog Park	Allan Gardens	19 Horticultural Ave, Toronto, ON M5A 2P2 416-392-7288
Dry Cleaners	Spotless Dry Cleaners	389 Front Street West, Toronto, ON M5V 3R9 416-623-0927
	Sun King Cleaners	35 Bathurst Street, Toronto, ON M5V 3X1 416-703-8885
Florist	King West Flowers	720 King Street West, Toronto, ON M5V 2T3 416-203-1258
	Toronto Blooms N Roses	459 King Street West, Toronto, ON M5V 1K4 416-532-8640
Grocery Store	Sobeys	23 Fort York Blvd, Toronto, ON M5V 3Z2 416-623-5111
	J – C Foodland	270 Wellington St West, Toronto, ON M5V 3P5 416-595-7158
Hospital	Hospital For Sick Kids	555 University Ave, Toronto, ON M5G 1X8 416-813-1500
	St. Michael's Hospital	30 Bond Street Toronto, ON M5B 1W8 416-360-4000
Internet Cafe	Net Plaza	267 College Street, Toronto, ON M5T 1P1 416-628-6771
Library	City Hall Library	100 Queen Street West, Toronto, ON M5H 2N2 416-393-7650
	Toronto Public Library	55 John Street, Toronto, ON M5V 3C6 416-393-7175

We have provided this list of local services and suppliers for your reference and convenience. The services and suppliers listed are not endorsed by the Vendor. The information provided was correct at press time. E. & O. E. June 2013.

Your Neighbourhood Continued.

THREE HUNDRED

FRONT STREET WEST

Liquor Store	LCBO	415 King Street West, Toronto, ON M5V 1K1 416-598-1482
Major Banks	Royal Bank	320 Front Street West, Toronto, ON M5V 3B4 416-974-8301
	BMO	200 King Street West, Toronto, ON M5H 3T4 416-867-5268
	TD Canada Trust	363 Bremner Blvd, Toronto, ON M5V 3V4 416-623-5117
Mall	First Canadian Place	100 King Street West, Toronto, ON M5X 1A9 416-862-8138
	Toronto Eaton Centre	220 Yonge Street, Toronto, ON M5B 2H1 416-598-8560
Movie Theatre	Scotiabank Theatre	259 Richmond Street West, Toronto, ON M5V 3M6 416-368-5600
Pet Grooming	Spaw Boutique	852 King Street West, Toronto, ON M5V 1P1 416-366-7729
Pharmacy	Rexall Pharma Plus	200 Wellington St West #203, Toronto, M5V 3C7 416-979-1206
	Shoppers Drug Mart	388 King Street West, Toronto, ON M5V 1K2 416-597-6550
Print Shop	Kwik Kopy Design & Print Centre	263 Adelaide St, West #100, Toronto, ON, M5H 1Y2 416-363-0359
Post Office	Canada Post	100 King Street West, Toronto, ON M5H 1A1 800-267-1177
Restaurants	Baton Rouge	277 Front Street, Toronto, ON M5V 2X4 416-593-6620
	Quesada Mexican Grill	234 Wellington Street West, Toronto, ON M5V 3C6 416-644-0876
	360 Restaurant	301 Front Street West, Toronto, ON M5V 2T6 416-362-5411
	Wayne Gretzy's	99 Blue Jays Way, Toronto, ON M5V 9G9 416-348-0099
	Lone Star Texas Grill	200 Front Street West, Toronto, ON M5V 3K2 416-408-4064
Schools	Ogden Junior Public School	33 Phoebe Street, Toronto, On M5T 1A8 416-393-9110
	Ryerson Community School	96 Denison Ave, Toronto, ON M5T 1E4 416-393-1340
	Harbord Collegiate Institute	286 Harbord Street, Toronto, ON M5G 1G5 416-393-1650
Taxi Service	Beck Taxi	416-751-5555
Transit System	TTC	www.ttc.ca
	Main #: 416-393-4000	Information: 416-393-4636
Veterinary Hospital	Front Street Animal Hospital	548 Front Street West, Toronto, ON M5V 3N5 416-351-1212
Walk-In Clinic	Family Medicine & Walk In Clinic	157 Yonge Street, Toronto, ON M5C 1X7 416-362-8822
	Infinity Health Care	39 Lower Simcoe Street, Toronto, ON M5J 3A6 416-504-0628

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Designation of Agent



Community: _____

Vendor: _____

Customer: _____ Suite: _____ Date: _____

Name(s) of Designate(s): _____

Address of Designate(s): _____

Phone (home): _____ (work): _____ (cell): _____

E-mail: _____

By signing this form, you the Customer(s) appoint the Designate specified above to attend and conduct the indicated appointments (please check appropriate selections below) for and on your behalf, with the Vendor's Representative and hereby acknowledge the Designate to sign the necessary forms required by both the Vendor and the TARION Warranty Corporation, on your behalf:

- ☐ Personal Selections (ie: upgrades) including any electrical & mechanical selections
- ☐ Design & Décor selections
- ☐ Homeowner Orientation inspection including the signature on the Tridel inspection form and the TARION Warranty Corporation Certificate of Completion and Possession
- ☐ Reporting of warranty requests
- ☐ Acceptance of Keys/Closing Package
- ☐ Pre-board Inspections (where applicable)
- ☐ MyTridelHome.com access

Selections, inspections and signatures made on your behalf by your Designate will be effected without further notification to you and shall be binding upon you to the same extent as if same had been personally executed by the undersigned customer(s).

Comments: _____

Customer Signature: _____ Tridel Signature: _____

Witness: _____

This form may be completed by a purchaser indicated on an Agreement of Purchase and Sale. By completing and signing this form, a purchaser is indicating that they intend to send a Designate, in their place, to various appointments during the homebuying process. This form authorizes the Designate to sign and deliver certain documents (required by the Vendor as well as the TARION Warranty Corporation) on the purchaser's behalf. Once completed, this executed authorization form should be provided to the vendor/builder on or before the applicable appointment dates. Purchasers who wish to attend these appointments and sign documents on their own behalf may also bring a designate and in such case, evidence of the Designate's authorization will not be necessary. Please be sure information as documented is accurate. No verbal commitments or designations of any kind will supersede the Proxy Form. Tridel is committed to your privacy, to review our complete Privacy Policy please visit www.tridel.com.

Questions or Need Help?

Your 300 Front Team

TRIDEL
BUILT FOR LIFE

Your Customer Care Team

Email: 300frontcc@tridel.com
Tel: 416.645.7025
Fax: 416.650.1230

Your Property Management Team

Property Manager Email: 300front.pm@delcondo.com
Tel: 647.748.3455
Fax: 647.748.3955

Concierge Tel: 647.748.7355



24 Hours Tridel Call Centre

Customer Care operates a fully staffed Call Center virtually 24 hours a day. The Call Centre staff works closely with all members of the customer-care team, sales teams, construction and property management staff, to address any problems that may arise.

Email: ask@tridel.com Tel: 416.661.9394

Del Property Management Emergency Hotline

For any in-suite emergencies that arise it is always best to contact your Property Management Team. If they are unavailable to you the Del Emergency Hotline is there to help you out 24 hours a day, 7 days a week.

Tel: 416.495.8866

